

Project management in times of crisis – *how to get back on track when the house is on fire*



Focus on: **The Manager** **The Specialist** **Spotlight Programme** **Hands-on Skills**

Course Overview

Rescue stalled projects and reignite momentum—learn to navigate delayed timelines, budget overruns, and team conflicts without losing sight of your goals. Transform communication breakdowns into collaboration breakthroughs with strategies that align priorities, resolve friction, and keep projects moving forward. Equip yourself with the tools to diagnose risks, realign expectations, and steer teams back on track even when tensions rise and deadlines slip.

Course Objectives		This Course is Ideal For:	
1	Identify root causes of project delays and cost overruns, and implement corrective actions to realign timelines and budgets.	✓	Experienced project management professionals working on complex projects
2	Develop conflict resolution frameworks to address team disagreements, rebuild trust, and foster collaborative problem-solving.	✓	Mid- to High-level managers aiming to enhance their matrix leadership skills
3	Master communication techniques to clarify roles, reset expectations, and maintain transparency with stakeholders during high-pressure scenarios.	✓	Managers leading teams with members from all over the world
4	Learn to diagnose and mitigate risks proactively, including scope creep, misaligned priorities, and resource bottlenecks.	✓	Anyone looking to improve their professional skill set
5	Apply real-world case studies to refine crisis recovery plans, strengthen team cohesion, and prevent recurring issues in future projects		

Course Content

Day	Theme	Coverage
1	Introduction to Project Crisis Management	<ul style="list-style-type: none"> Real world case study: a burning project Group work: pacify a fighting team The importance of stakeholder management The role of the steering committee
2	Root Causes of Delays, Budget Overruns, and Team Conflicts	<ul style="list-style-type: none"> Identifying common triggers using root cause analysis Group work: lessons learned workshop Quantifying the impact of delays/costs Change management
3	Course Correction Strategies	<ul style="list-style-type: none"> Rebuilding Trust and Collaboration Group work: project crisis workshop Active listening and nonviolent communication Conflict resolution frameworks

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4	Proactive Risk Mitigation	<ul style="list-style-type: none"> • Risk registers and contingency plans for common crisis triggers • Group work: develop a risk matrix for a high-stakes project • Communication frameworks for ongoing transparency • Group work: RACI charts, escalation paths
5	Long-Term Resilience and Team Cohesion	<ul style="list-style-type: none"> • Cultivating resilience in teams through adaptive leadership. • Metrics for tracking post-crisis health • Group work: Create a dashboard to monitor recovery progress • Course Review and Summary

Course Assessment	Certification
<p>Participants will be assessed on:</p> <ul style="list-style-type: none"> Participation in sessions Completion of exercises & case studies Performance in assessments 	<p>Upon successful completion of the course, participants will receive a Certificate of Successful Completion, along with a Transcript of Marks showing the performance by grade in each element of assessment and overall.</p>

Course Instructor

This PhD-holding speaker and senior lecturer in a leading German university, has over two decades of hands-on expertise, transforming complex projects into success stories across global industries in the life sciences, tech and start-up sectors.

Her career spans senior leadership roles in famous-name organisations, where she spearheaded multimillion-euro developments, agile transformations, and high-stakes negotiations. She has led cross-functional teams of 65+ members, harmonized processes across continents, and mastered the art of turning groups of individuals from different cultures into teams.