

# Servant Leadership

## *Winning the hearts and minds of others through service*



Focus on: **The Manager** ☒ **The Specialist** ☐ **Spotlight Programme** ☒ **Hands-on Skills** ☐



### Course Overview

What if the greatest power a leader holds isn't control—but the ability to serve? Servant leadership turns the traditional model on its head.

The most impactful leaders don't lead by command—they lead by support, lifting others to achieve more than they thought possible.

For sub-Saharan Africa, where inclusive growth and community resilience are vital, servant leadership equips professionals to mobilize diverse teams toward shared development goals. This transformative programme shows how putting people first doesn't weaken leadership—it strengthens it.

Delegates will learn how servant leadership principles can drive collaboration across borders, align teams with national development priorities, and unlock hidden potential in local communities. You'll master practical strategies to empower others, build deep trust, and create high-performing, resilient teams grounded in purpose and collaboration.

These aren't just ideas—they're real-world tools used by the most respected servant leaders to remove barriers, nurture talent, and foster a culture where people thrive.

Participants will discover how servant leadership skills directly contribute to Africa's long-term ambitions for innovation, unity, and sustainable progress.

This isn't about giving up authority. It's about gaining true influence—through service, authenticity, and a commitment to the growth of those around you.

Are you ready to lead by lifting others? Join us and start your servant leadership journey today.

Course Objectives		This Course is Ideal For:	
1	Master core servant leadership principles and practices	✓	Senior managers, Senior leaders
2	Learn to empower and develop high-performing teams	✓	Team leaders, supervisors
3	Build trust through authentic leadership approaches	✓	Those looking to lead their teams through challenging times.

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4	Create cultures of growth and continuous improvement	✓	HR Managers
5	Develop sustainable servant leadership strategies		

### Course Content

Day	Theme	Coverage
1	Master core servant leadership principles and practices	<ul style="list-style-type: none"> <li>Core servant leadership principles</li> <li>Shifting from power to service</li> <li>Building trust through authenticity</li> <li>Leadership character development</li> <li>Creating psychological safety</li> </ul>
2	Learn to empower and develop high-performing teams	<ul style="list-style-type: none"> <li>Delegation and empowerment skills</li> <li>Talent development strategies</li> <li>Coaching and mentoring techniques</li> <li>Building capability and confidence</li> <li>Removing growth barriers</li> </ul>
3	Build trust through authentic leadership approaches	<ul style="list-style-type: none"> <li>Creating supportive environment</li> <li>Team development techniques</li> <li>Conflict resolution through service</li> <li>Performance through empowerment</li> <li>Building team resilience</li> </ul>
4	Create cultures of growth and continuous improvement	<ul style="list-style-type: none"> <li>Leading organizational change through service</li> <li>Building inclusive cultures</li> <li>Developing future leaders</li> <li>Creating learning organizations</li> <li>Managing resistance positively</li> </ul>
5	Develop sustainable servant leadership strategies	<ul style="list-style-type: none"> <li>Long-term servant leadership</li> <li>Measuring leadership impact</li> <li>Building leadership legacy</li> <li>Creating succession plans</li> <li>Servant leadership in the home</li> </ul>

### Course Assessment

### Certification

<b>Participants will be assessed on:</b>	Upon successful completion of the course, participants will receive a <b>Certificate of Successful Completion</b> , along with a <b>Transcript of Marks</b> showing the performance by grade in each element of assessment and overall.
Participation in sessions	
Completion of exercises & case studies	
Performance in assessments	

### Course Instructor

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This distinguished international expert is one of the world's most sought-after leadership development specialists, with over 25 years' global experience transforming organisational excellence across Fortune 500 companies, global energy corporations, and governmental institutions in over 22 countries. Their client portfolio spans national, multinational, and global organisations including Adidas, Toyota, Saudi Aramco, Royal Dutch Shell, and AstraZeneca.

A thought leader in leadership and behavioural dynamics, who has advised governments on three continents and developed leaders at all levels, bringing cutting-edge global leadership insights that have influenced CEOs, Directors, Government Ministers, and Chief Commanders. Their expertise spans multiple sectors including energy, banking, telecommunications, and manufacturing.

A master storyteller and engaging facilitator, they bring leadership to life through their highly interactive, real-world approach to learning, bringing leadership insights and practical wisdom from around the world that you can apply to your business for transformative results.