

Trends and Challenges in the Tourism Industry

Navigating Change in a Rapidly Evolving Tourism Landscape



Focus on: **The Manager** ☒ **The Specialist** ☒ **Spotlight Programme** ☒ **Hands-on Skills** ☐

Course Overview

This course has been designed with the aim to expose participants to the various trends and challenges the Tourism Industry is facing today. Participants will have the opportunity to elaborate on the various trends and challenges and gain an in-depth understanding of their impact on the overall operation and management of such an establishment.

The main purpose of this course is to provide participants with knowledge and understanding of the trends and challenges the Tourism Industry is facing today. Furthermore, there will be discussion on ways that management can adapt to these trends and manage challenges.

Course Objectives		This Course is Ideal For:	
1	Analyse the strategic trends reshaping the global tourism industry and their business implications.	✓	Tourism and hospitality professionals at all career stages seeking to stay competitive.
2	Assess the operational and financial risks posed by today's major tourism challenges.	✓	Business owners, managers, and supervisors working in tourism-related sectors.
3	Evaluate sustainability, digital transformation, and innovation as drivers of long-term competitiveness.	✓	Professionals involved in operations, marketing, sustainability, or digital initiatives.
4	Develop adaptive strategies to respond effectively to workforce, cost, and market pressures.	✓	Individuals looking to understand and respond to changing traveller expectations and market trends.
5	Strengthen executive decision-making through scenario planning and future-focused tourism insights.	✓	Those aiming to strengthen their strategic thinking and commercial awareness in tourism.

Course Content

Day	Theme	Coverage
1	Introduction to tourism trends and challenges	<ul style="list-style-type: none">• Course orientation and objectives• Overview of the tourism industry (globally)• Importance of tourism to economic and social development• Definition and importance of tourism trends and challenges• Definition of tourism trends and challenges• Reasons for the emergence of trends and impacts on destinations, businesses and travellers• Examples of global tourism trends and challenges

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2	Trends and Impacts in the Tourism Industry	<ul style="list-style-type: none">• Key Trends in the Tourism Industry• Sustainability and Green Initiatives• Experiential & Personalized Travel• Health and Wellness• “Bleisure” Travel• Digital Transformation and AI• Impacts of Tourism Trends• Positive Impacts to Tourism• Negative Impacts to Tourism• Group discussion on impacts to tourism
3	Tourism Impacts and challenges	<ul style="list-style-type: none">• Tourism Industry Major Challenges• Climate Change, natural disasters and environmental risks• Workforce shortages and skill gaps• Rising costs and economic pressures• Technological challenges and digital readiness• Adapting to evolving guest expectations• Impacts of challenges on Tourism• Positive Impacts to Tourism• Negative Impacts to Tourism• Summary discussion and reflection
4	Strategic planning in tourism management	<ul style="list-style-type: none">• Adapting Trends• Strategic planning in tourism management• Importance of adaptability and innovation• Balancing growth with responsibility• Managing Challenges• Role of technology in addressing tourism challenges• Human resource strategies for workforce challenges• Case studies of successful adaptation in tourism
5	Future Tourism Trends	<ul style="list-style-type: none">• Future Outlook• Future Tourism Trends• Evaluation of best practices in tourism management• Workshop: identifying future trends and key challenges in specific tourism sectors• Conclusions and recommendations• Overall conclusion on trends and challenges• Development of practical recommendations for tourism stakeholders

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		<ul style="list-style-type: none">• Final Discussion, reflection, and course wrap-up
Course Assessment		Certification
Participants will be assessed on:		Upon successful completion of the course, participants will receive a Certificate of Successful Completion , along with a Transcript of Marks showing the performance by grade in each element of assessment and overall.
Participation in sessions		
Completion of exercises & case studies		
Performance in assessments		
Course Instructor		
The instructor holds BSc and MSc degrees from the United States and brings over 20 years of combined experience in hospitality education and hotel management. With more than two decades of teaching experience in academia and professional training across Cyprus, alongside extensive hands-on leadership in hotel management and operations, the instructor offers a strong blend of academic insight and real-world industry expertise. Their background spans operational excellence, service quality, and strategic hospitality management, providing participants with practical, experience-driven learning grounded in international best practices.		